# A Feeling of Family

There comes a time when a family is faced with challenging decisions.
We are here at Willow Ridge to make those decisions easier.

Through our unique blend of compassion, individualized care and sense of family, we help everyone feel more comfortable.

You can know that the choice of Willow Ridge is the right one.

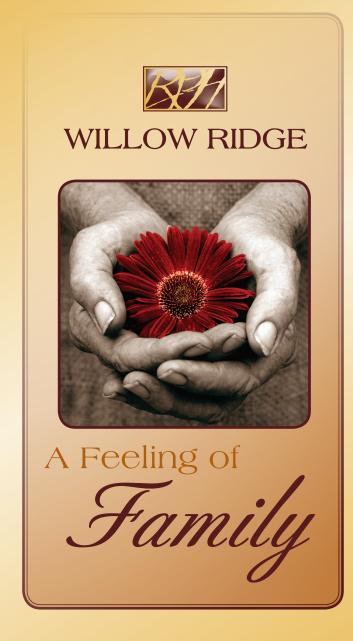


### Nursing Home Checklist

Medicare and Medicaid Certified
Number of beds available
Services provided
Total nursing staff per resident
Smoke detector/sprinklers are present
All areas wheelchair accessible
Handrails in the hallway/grab bars in the bathroom
Emergency evacuation plan and holds regular fire drills
Preventative care to remain healthy (e.g.: flu shots)
Arrangements with nearby hospitals for emergencies
Complaints/deficiencies corrected
Clinical lab services available
Dental services available
Housekeeping services provided
Mental health services available
Nursing services provided
Rehabilitation therapies available
Other activities and services available
Pharmacy services provided
Physician services available
Podiatry services available
X-ray services available



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### The Touches that

## Matter



You'll sense something very different at Willow Ridge Healthcare. The smallest of things can convey it; a touch, a smile, a hug. It's something you'll notice immediately because our

staff and volunteer workers know the importance of individualized care and familiar faces. We want you to know you are giving your parent, sibling or friend into the hands of someone who will treat them like family.

We also want to assure you we are caring for the whole person. Through social interaction and activities, as well as continued involvement in community and family, we help residents to feel both

emotionally and medically secure.







### **WILLOW RIDGE**

Many of Willow Ridge services and amenities are important to keeping intact a resident's sense of dignity and of living without unnecessary compromise.

Some of these extras include:

- Private or semi-private rooms, as available
- Respite Care
- Beauty and barber shop
- Wellness program
- Dietician
- An on campus rehabilitation department
- Spiritual services
- Community visits and pet visits
- · Audiologist, optometrist, dentist, podiatrist services available









### A Welcome



All Willow Ridge residents are encouraged to progress to their highest level of independence. Continued interaction with staff, volunteers, family and friends are the touches of home that make this possible. Willow Ridge residents are encouraged to accept visits from family or friends any time, day or night.

When possible, the continuum of care provided for Willow Ridge residents may include Riverbend assisted living. This on campus, licensed residential facility offers private apartments in a home setting.

With these small but significant touches all around you, your entire family can and will continue to feel good about choosing Willow Ridge. Each of us plans to do our very best to welcome your family member.

For answers to your questions, and to receive a personal tour, call the Willow Ridge Admissions Coordinator at (715) 268-8171.

\*Willow Ridge Healthcare is a proud recipient of the American Healthcare **Association Bronze** National Quality Award.

