

## A Feeling of *Family*

There comes a time when a family is faced with challenging decisions. We are here at Willow Ridge to make those decisions easier.

Through our unique blend of compassion, individualized care and sense of family, we help everyone feel more comfortable.

You can know that the choice of Willow Ridge is the right one.



## Nursing Home Checklist

- ☐ Medicare and Medicaid Certified
- ☐ Number of beds available
- ☐ Services provided
- ☐ Total nursing staff per resident
- ☐ Smoke detector/sprinklers are present
- ☐ All areas wheelchair accessible
- ☐ Handrails in the hallway/grab bars in the bathroom
- ☐ Emergency evacuation plan and holds regular fire drills
- ☐ Preventative care to remain healthy (e.g. : flu shots)
- ☐ Arrangements with nearby hospitals for emergencies
- ☐ Complaints/deficiencies corrected
- ☐ Clinical lab services available
- ☐ Dental services available
- ☐ Housekeeping services provided
- ☐ Mental health services available
- ☐ Nursing services provided
- ☐ Rehabilitation therapies available
- ☐ Other activities and services available
- ☐ Pharmacy services provided
- ☐ Physician services available
- ☐ Podiatry services available
- ☐ X-ray services available



**WILLOW RIDGE**

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## The Touches that *Matter*



You'll sense something very different at Willow Ridge Healthcare. The smallest of things can convey it; a touch, a smile, a hug. It's something you'll notice immediately because our

staff and volunteer workers know the importance of individualized care and familiar faces. We want you to know you are giving your parent, sibling or friend into the hands of someone who will treat them like family.

We also want to assure you we are caring for the whole person. Through social interaction and activities, as well as continued involvement in community and family, we help residents to feel both emotionally and medically secure.



## WILLOW RIDGE

Many of Willow Ridge services and amenities are important to keeping intact a resident's sense of dignity and of living without unnecessary compromise.

Some of these extras include:

- Private or semi-private rooms, as available
- Respite Care
- Beauty and barber shop
- Wellness program
- Dietician
- An on campus rehabilitation department
- Spiritual services
- Community visits and pet visits
- Audiologist, optometrist, dentist, podiatrist services available



## A Welcome *Home*



All Willow Ridge residents are encouraged to progress to their highest level of independence. Continued interaction with staff, volunteers, family and friends are the touches of home that make this possible. Willow Ridge residents are encouraged to accept visits from family or friends any time, day or night.

When possible, the continuum of care provided for Willow Ridge residents may include Riverbend assisted living. This on campus, licensed residential facility offers private apartments in a home setting.

With these small but significant touches all around you, your entire family can and will continue to feel good about choosing Willow Ridge. Each of us plans to do our very best to welcome your family member.

For answers to your questions, and to receive a personal tour, call the Willow Ridge Admissions Coordinator at (715) 268-8171.

*\*Willow Ridge Healthcare is a proud recipient of the American Healthcare Association Bronze National Quality Award.*

